



# राष्ट्रीय मूल्यांकन एवं प्रत्यायन परिषद

विश्वविद्यालय अनुदान आयोग का स्वायत्त संस्थान

**NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL**  
An Autonomous Institution of the University Grants Commission

अरुण एम.  
प्रशासनिक अधिकारी  
**Arun M.**  
Administrative Officer

NAAC/Admin/CCTV/2018

Date: 07/09/2018

Dear Sir,

**Sub: Quotation for AMC of Video Surveillance Systems/ CCTV's at NAAC**

The National Assessment and Accreditation Council (NAAC) is an autonomous organization established by the University Grants Commission (UGC), with its headquarters in Bangalore. NAAC requires reputed agencies dealing with Annual Maintenance contract for video surveillance system/ CCTV's at NAAC. The detail with specification is mentioned below:

Sl	Particulars	Make	Qty
1.	IR Bullet Camera HD 720 P (Security Area, Reception, Library, Gate)	Hikvision	4
2.	IR Dome Camera HD 720 P (Spine Area)	Hikvision	4
3.	IR Bullet Camera 6mm with Array LED 30M (Garden Area, Parking, Backside)	Hikvision	5
4.	16 Channel DVR HD	Hikvision	1
5.	24 inch LED TV	AOC	1
6.	Other Accessories related to CCTV –(2TB SATA HDD MM, 12V 5 Amp Power Supply For Camera, Video balun, BNC Connector, Power Connector, CAT 6 Cable, CCTV 3+1 Cable, Conduit, 2 module box, Cable tie)	-	1

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**Terms and Conditions:**

1. **Period of Contract:** The contract period is for one year.
2. **Maintenance of parts:** Maintenance is Comprehensive includes all spares and services except consumables and plastic parts etc. and servicing of the CCTV Surveillance System which includes Camera Visibility Test, DVR Recording Test, DVR Settings Verification, and Disk Error Check/Replacement of CCTV parts.
3. **Quality of Spares:** The equipment parts replaced must be new and equivalent in performance of existing parts.
4. **Additional Charges:** The AMC cost includes the travelling cost for rendering service throughout the quarterly period for one or all locations.
5. **Payment Term:** The AMC charges will be payable on quarterly basis on satisfactory completing of each quarter.
6. **Working Hours:** The maintenance work shall normally be done during working hours of the customer. However, in case of emergency maintenance may have to be done beyond office hours and even on holidays prior arrangement through proper communication should be worked out in all cases by the servicing agencies
7. **Confidentiality:** The Contractor shall not divulge any details of the CCTV system to any third party, either verbal or written, without the written permission of the purchaser and the CCTV partners.
8. TDS will be as per Income Tax Act 1961.
9. Any dispute arising out of this contract the jurisdiction is restricted to Bangalore as the case may be.
10. The successful tender has to submit security deposit of 5% of total AMC value in the form of DD drawn in favour of "The Director", NAAC Payable at Bengaluru.
11. The price quoted will remain constant for the whole contract period.
12. Price should including service cost for each serial number + GST applicable in the column mentioned as per quotation.

The last date to submit your quotation is Dt: 17/09/2018 on or before 5.00 PM. The **sealed envelope** should be sent through post / courier or by hand addressed to **Administrative Officer, NAAC** and **envelope should be super-scribed as Ref: "AMC OF CCTV AT NAAC"** on top left corner of the envelope.

**Thanking you**

**Yours sincerely**



**(Arun. M)**