



National Assessment and Accreditation Council

Date: 31/01/2019

Issue Management System (IMS)

“All registered users of NAAC are requested to use only **Support/Help desk** (which is in portal) for reporting any kind of queries/difficulties/doubts related to Technical Issues or Assessment & Accreditation process. We understand that it is difficult to reach respective officers/ technical team on call, through IMS the issue will be directly posted to the respective officers and will respond to the same at the earliest”.

**Sd/-
Director, NAAC**