

**1. Our Institution is registered on NAAC's HEI portal. But, we have not received any communications/email messages from NAAC to our Registered email id/ registered users/ survey attendees. Please help us to proceed further.**

**Ans:** "All registered users of NAAC are requested to check their INBOX regularly for due communication from NAAC. In case, mails are not available in INBOX you are requested to check in SPAM folder of the registered mail ID, for any communications from NAAC."

For further details: Please refer to the Notification dated 05/02/2020 pertaining to email messages to registered users and survey attendees.