

**A REPORT ON ONE-DAY NAAC AWARENESS PROGRAMME  
ON  
EXCELLENCE IN HIGHER EDUCATION: NAAC ASSESSMENT AND ACCREDITATION  
AT**

**PATNA UNIVERSITY**

January 21, 2019

A One Day NAAC Awareness Workshop on *Excellence in Higher Education: NAAC Assessment and Accreditation* was held on January 21, 2019 at the Wheeler Senate House, Patna University, Patna. It was organised by the Internal Quality Assurance Cell (IQAC), Patna University, Patna in collaboration with National Assessment and Accreditation Council, (NAAC). Dr. Pratibha Singh, Deputy Adviser NAAC, Delhi and Mr. B.S. Ponnudiraj, Deputy Adviser NAAC, Bengaluru were the domain experts. Prof. Parimal Kumar Khan, the Development Officer cum Co-ordinator NAAC acted as the Organising Secretary.

The function was presided over by the Hon'ble Vice Chancellor of Patna University, Patna Prof. Rash Bihari Pd. Singh. The Director, Higher Education, Govt. of Bihar Prof. Rekha Kumari was the Chief Guest. Prof. Dolly Sinha, Pro Vice Chancellor, Patna University and Director, IQAC, was also present. Dr. Pratibha Singh, Deputy Adviser NAAC, Delhi and Mr. B.S. Ponnudiraj, Deputy Adviser NAAC, Bengaluru enlightened the participants on the revised framework of NAAC assessment and accreditation process.



The workshop was attended by the Principals and NAAC coordinator of colleges and Universities. The Deans of six faculties and a few Heads of Departments of Patna University also participated in the workshop. The workshop was divided in five sessions namely Inaugural, Technical Session I, Technical Session II, Open Forum & FAQ and Valedictory.

The Inaugural Session began with the rendition of the Kulgeet by the Patna University students and lighting the customary lamp by the dignitaries. The Pro Vice Chancellor and Director, IQAC, Patna University in her welcome speech introduced the NAAC officials. The NAAC Deputy Adviser Mr. B. S. Ponmudiraj delivered the keynote address and appealed to the faculty members to get them registered as NAAC assessors. He also asked the Vice Chancellor and the Director, Higher Education to nominate senior faculty members as NAAC assessors.

The Director of Higher Education Prof. Rekha Kumari said that there are 13 universities and 262 colleges in Bihar and the Department of Education, Government of Bihar is responsible for quality assurance of all these institutions. She said that she was hopeful that all these institutions shall complete the process of NAAC accreditation as the very process ensures quality control and up-gradation. She assured the Patna University of all possible assistance from the Department of Higher Education, Government of Bihar.

The first technical session was conducted on the topic of ***Revised Accreditation Framework (RAF): Overview and Process Flows***. Dr. Pratibha Singh, Deputy Adviser NAAC Delhi was the resource person. The session was presided over by Prof. Shrikant Shrama, Senior NAAC

Assessor.



Dr. Pratibha Singh informed that the Delhi Office was opened in 2018 in order to cater the needs of North India. She informed that the Revised Framework of NAAC was launched in July 2017. She elaborated upon the IIQA i.e. Institutional Information for Quality Assessment which, she said, is a form needing basic accreditation compliance documents. After the acceptance of the IIQA, the filing of the SSR i.e. the Self Study Report is done which entails providing of data under 99 heads in an organised fashion. The present SSR is a questionnaire for the last five year's data. As against the previous mechanism, now no word document SSR form is required. The SSR is completely online and has to be uploaded on the website. Payment of fees is also online and all the communication needs to be done through the NAAC portal. DVV i.e. Data Validation and Verification is the next process for which third party agencies have been empanelled by the NAAC. The SSRs submitted are sent to the DVV agencies for validation. The SSS i.e. the Student Satisfaction Survey is the feedback collected from the students of the college or university. At least 10% of the students should respond to the queries in order to carry forward the process. As the last step the peer team visit is organised. The team visit ensures maximum objectivity.

The second technical session was conducted on *Institutional Preparedness: Before, During and After the Process of Assessment and Accreditation*. It was chaired by Prof. Rajmani Prasad, former Vice Chancellor, Lalit Narayan Mithila University, Darbhanga and a senior NAAC Assessor. Mr. B. S. Ponnudiraj was the resource person for this session. He informed all those present about the easy and friendly process of accreditation. His presentation on preparedness of the institution was divided into three spans viz. before the visit, during the visit and after the visit.



Before the visit the higher educational institutions should inform the stakeholders regarding the process of assessment and accreditation. All the Deans of Faculties, Heads of the Departments, Teachers, Students, Alumni and Parents should be informed about the process. The IQAC i.e. the Institutional Quality Assurance Cell should be created as a first step and all the required data should be provided to the IQAC by the stakeholders. He further advised that inter and intra committee meetings should be held regularly. Heads of the Departments and Autonomous Colleges should present their own department-wise reports.

Mr. Ponnudiraj informed that the peer team takes place after the acceptance of the Self Study Report. The entire process gets completed within a few weeks and the dates should be planned and finalised by the Higher Educational Institutions themselves. Hiring of private agencies should not be allowed for the purpose of NAAC accreditation. He informed that there is a three day visit for the universities and a two day visit for the colleges. The entire process of visit should be video recorded and uploaded on the website of the institution. After the visit is over the members of the peer team are not to be invited by the colleges or universities nor should the institutions remain in touch with the members of the visiting team as it is a part of the code of conduct. Within ten days of the visit of the peer team, the Principal of the college or the Vice Chancellor of the university may give feedback about the peer team members. After the grade is awarded, the award may be challenged if the institution is not satisfied. There is a provision for appeal, Mr Ponnudiraj informed. The anchor of the

session Dr. G.B. Chand thanked Mr. Ponmudiraj for enlightening the delegates and invited the chairman of the session Prof. Rajmani Prasad shared his own experience with the NAAC as the Vice Chancellor of the L.N. Mithila University, Darbhanga.

The third technical session was related to **Open Discussion and FAQ**. The NAAC officials summarized the process of accreditation and presented the concluding remarks. They clarified queries of a number of participations.

In the Valedictory Session, the Organising Secretary of the NAAC Awareness Programme, Prof. Parimal K. Khan presented the report of the workshop. He then invited two participants to share their experience at the workshop. Thereafter, concluding remarks were given by the NAAC Experts. The vote of thanks was given by Dr. Birendra Kumar, the Treasurer of the NAAC Awareness Programme. Dr. Naqui Ahmad John and Dr. Sovan Chakraborty acted as rapporteurs for the workshop. The workshop formally came to an end with the singing of the national-anthem.

